

Ashorne Hill Temporary Amendment to Terms and Conditions

To allow for flexibility whilst business return to more confidence in bookings we have amended our Terms and Conditions to the following:-

Cancellation of Confirmed Booking

- The client may cancel a confirmed booking without charge on the condition that a minimum of 4 weeks' notice of the cancellation is given prior to the date of the event.
- Bookings cancelled between 4 weeks and 10 days prior to the booking date will be charged 50% of the event charges.
- Bookings cancelled under 10 days prior will be subject to 100% cancellation charges.
- Should a Pandemic cause Ashorne Hill to close, as directed by the Government, then no cancellation charges will apply and any deposits refunded. Alternatively deposits can be carried forward as detailed below.

Postponement of a Confirmed booking

- A confirmed booking may be moved but MUST take place within 6 months of the original booking date for an event of a similar or larger size. A minimum of 4 weeks' notice must also be given for the move. Should the proposed new date not be acceptable to Ashorne or the client then the above cancellation terms will apply.

Reduction in numbers

- Up to 7 days prior 1 person can be cancelled for every 10 delegates booked with no charge.
- Under 7 days 100% cancellation charges will be incurred for any reductions.

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